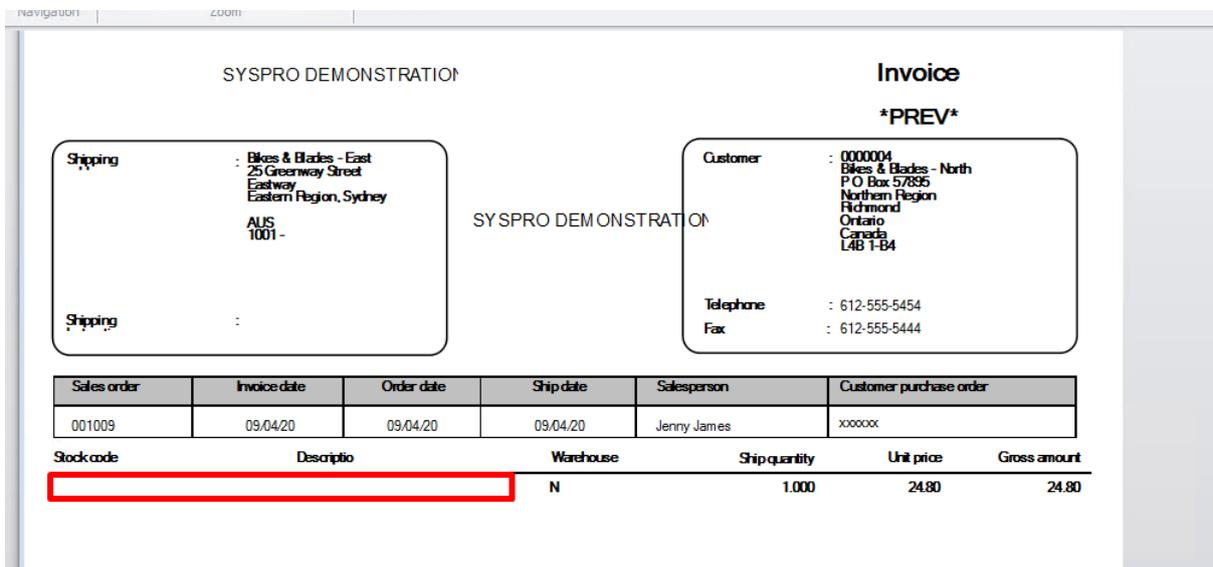


SYSPRO 8 - SRS

How to resolve blank Stock Codes and Descriptions in SO Documents

From SYSPRO 8 2020 R2 onwards SYSPRO is shipped with a new version of Crystal Reports CR2016. CR2016 handles formula fields differently and this results in the StockCode and Description fields in Sales Order Documents no longer displaying per below example .

The sample documents have been updated so that any new documents created display correctly. Existing sales order documents need their formulas updating per below instructions . This can be done immediately following an upgrade to SYSPRO 8 2020 R2 or at any point prior to the upgrade.



The screenshot shows a demo invoice for 'SYSPRO DEMONSTRATION'. It includes shipping and customer details. Below the details is a table with the following data:

Sales order	Invoice date	Order date	Ship date	Salesperson	Customer purchase order
001009	09/04/20	09/04/20	09/04/20	Jenny James	xxxxxx

Stock code	Description	Warehouse	Ship quantity	Unit price	Gross amount
		N	1.000	24.80	24.80

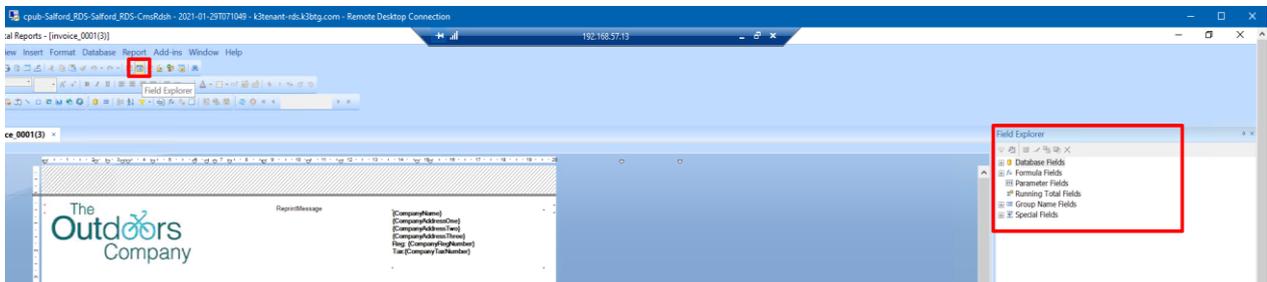
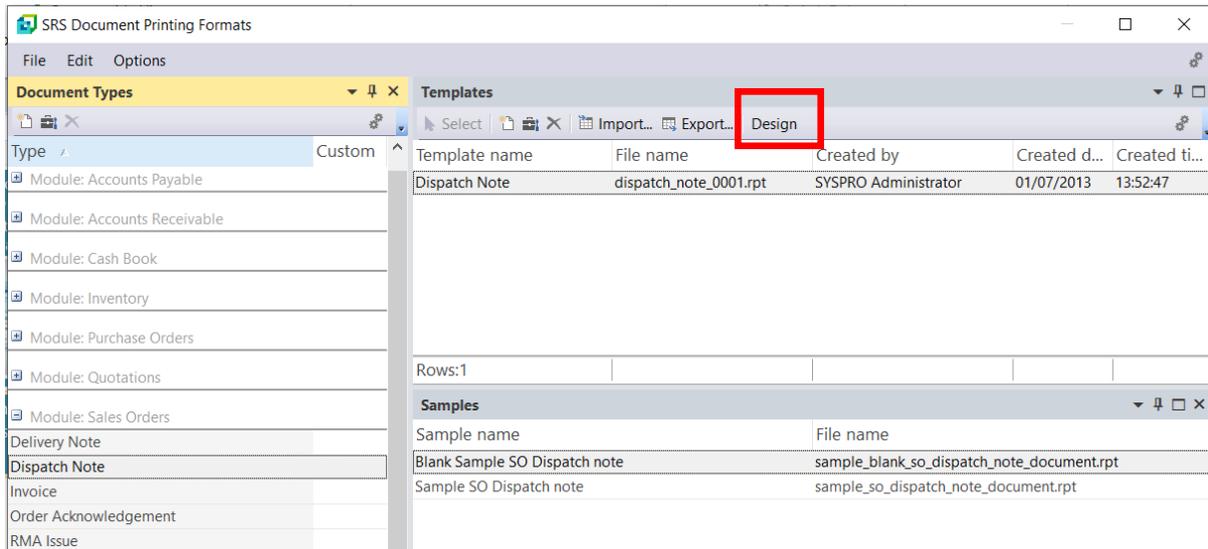
The 'Stock code' and 'Description' cells in the table above are highlighted with a red border.

Existing documents can be identified by navigating on the program list to SRS Documents > Document Setup > SRS Document Print Setup OR

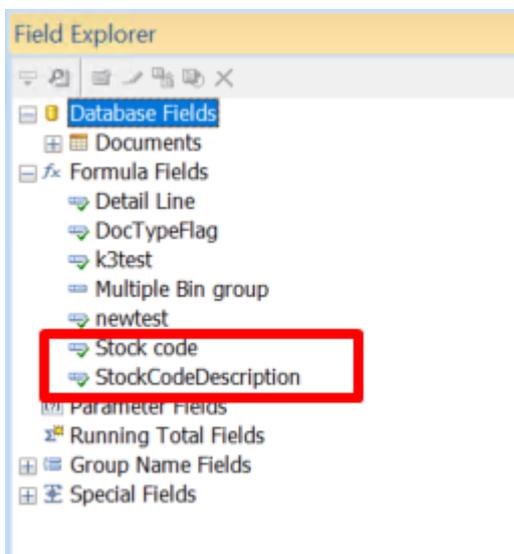
File (SYSPRO Icon , top Left) > Run a Program > SRSPB1

Module : Sales Orders

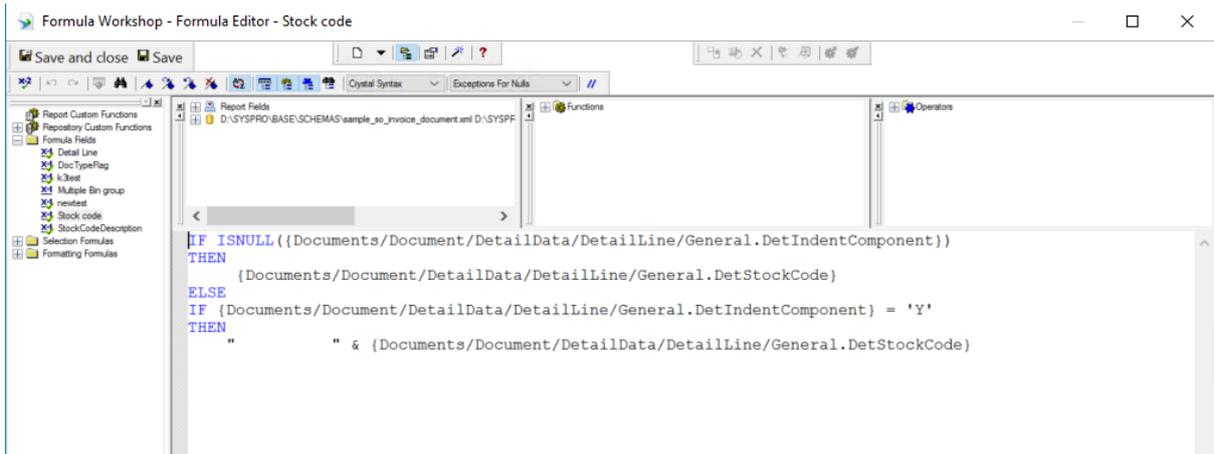
Check Each document type in Turn (Delivery Note, Dispatch Note, Invoice ,Order Acknowledgement and RMA Issue) and for each document displayed, click Design :



When the document opens, if you do not see the Pane on the Right hand side (Field Explorer) then click on the button highlighted. Expand Formula fields



The two highlighted formulas need to be amended. Right Click on Stock Code and select Edit :



The formula that is there needs to be replaced with the following test:

IF ISNULL({Documents/Document/DetailData/DetailLine/General.DetIndentComponent}) or
 ({Documents/Document/DetailData/DetailLine/General.DetIndentComponent}) = "

THEN

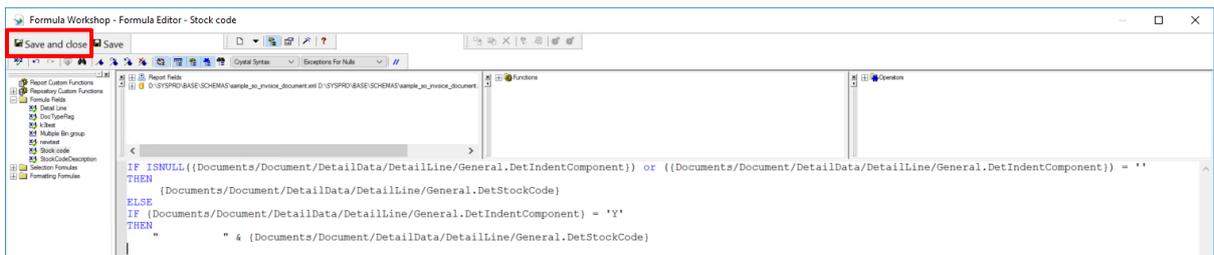
{Documents/Document/DetailData/DetailLine/General.DetStockCode}

ELSE

IF {Documents/Document/DetailData/DetailLine/General.DetIndentComponent} = 'Y'

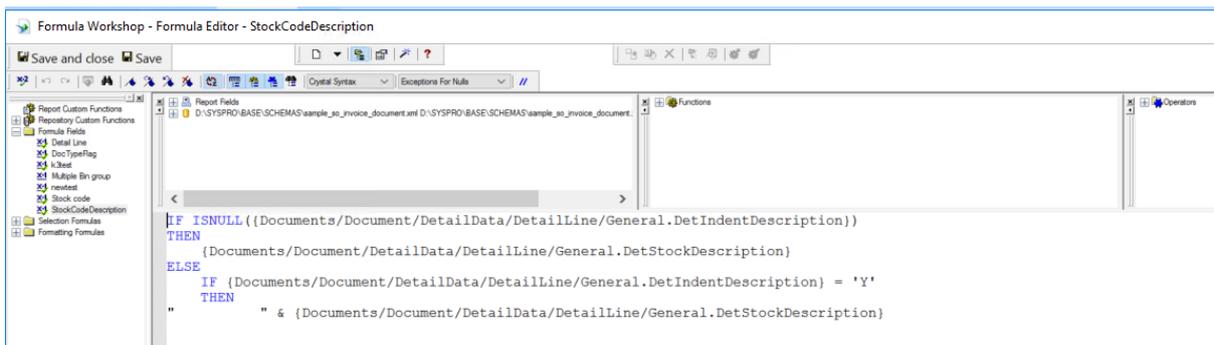
THEN

" " & {Documents/Document/DetailData/DetailLine/General.DetStockCode}



Once copied in Save and close

Right Click on Stock Description



The above formula needs to be replaced with

IF ISNULL({Documents/Document/DetailData/DetailLine/General.DetIndentDescription}) or
{Documents/Document/DetailData/DetailLine/General.DetIndentDescription} = "

THEN

{Documents/Document/DetailData/DetailLine/General.DetStockDescription}

ELSE

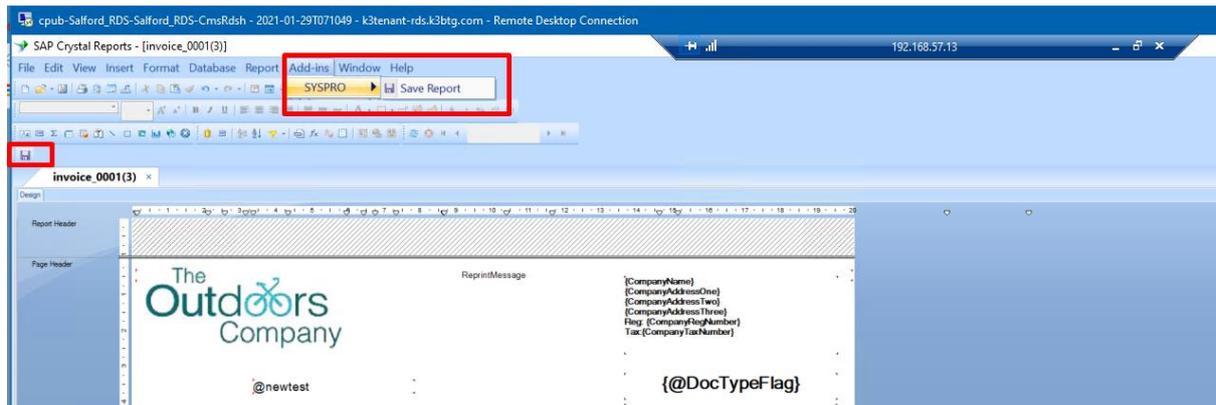
IF {Documents/Document/DetailData/DetailLine/General.DetIndentDescription} = 'Y'

THEN

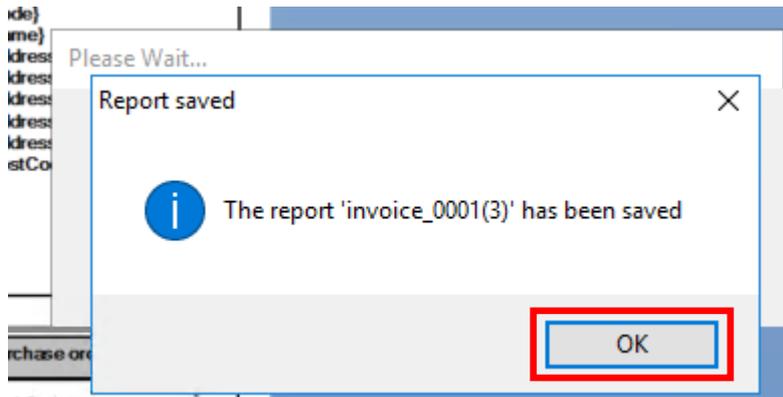
" " & {Documents/Document/DetailData/DetailLine/General.DetStockDescription}



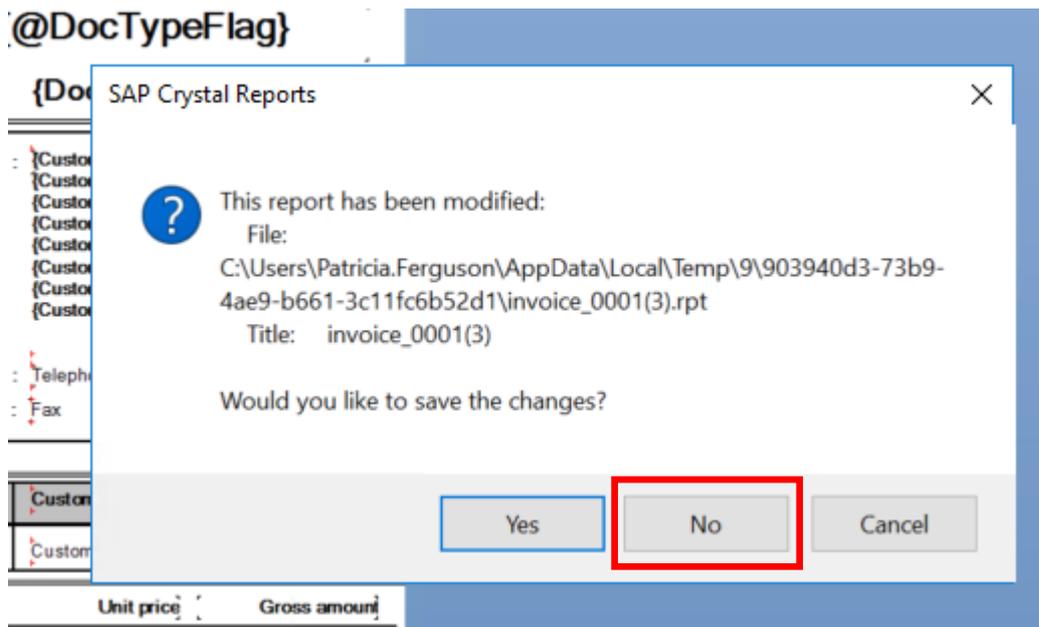
Once Done Save & Close



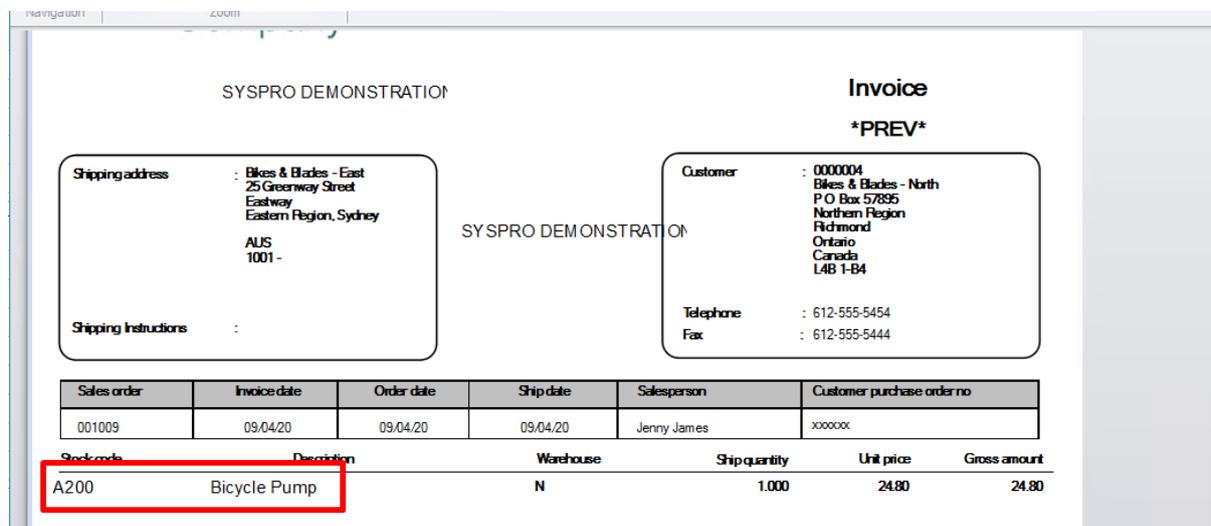
Once both formulas have been updated you need to save the document using either of the buttons highlighted above.



Say ok to the above. Then close the document.



When you receive this message say no.



When you view the document now you will see the Stock code and the description.