



Return to Vendor

SALES & DISTRIBUTION

To provide an efficient method of controlling the return and exchange of items bought from suppliers, ensuring visibility and tracking of the item until the transaction is concluded.

The Value of Return to Vendor

- Provide complete visibility of returned inventory
- Track returned items that are outstanding
- Allow for credit notes and replacement items from vendor
- Tracks costs of items not replaced by vendor
- Retain unlimited history of RTV transactions

Integration

- Integrates with Accounts Payable, General Ledger, Inventory, Purchase Orders (including GRN suspense) and Return Merchandise
- E-mail reports with Office Automation
- RTV for SYSPRO requires the Accounts Payable, Inventory Control, and Purchase Orders modules

Matching RTV to your Business

- Ensures that items to be returned to the vendor are removed from the available stock and held in a review area while the terms for return are negotiated
- Handle stocked and non-stocked items
- Track variances between cost of item and credit received
- Manage items to return through the RTV review process
- Add non-stocked items on the fly during the review process
- Issue items directly to the RTV review area, while processing a return from a customer (RMA)
- Transfer stocked items immediately to the RTV area during the receiving process
- Create GRN which can be matched against supplier's credit note
- Create Purchase Order for expected replacement items

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