# THE SKY'S THE LIMIT AND SYSPRO'S ROADMAP

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& K3 SYSPRO PRODUCT MANAGER | DARSHNEE SHAH
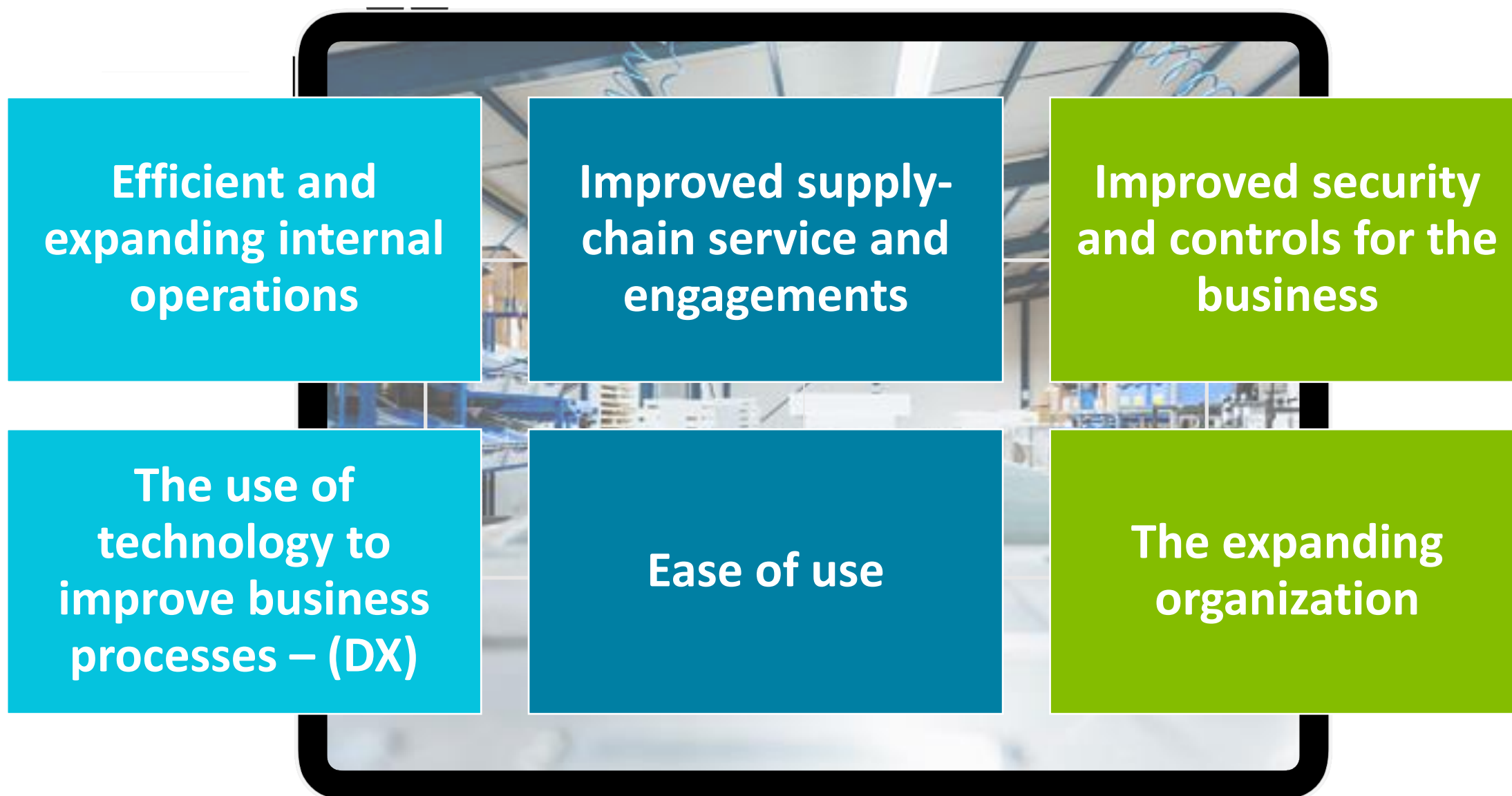
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# Executive Summary

**Efficient and expanding internal operations**

**Improved supply-chain service and engagements**

**Improved security and controls for the business**

**The use of technology to improve business processes – (DX)**

**Ease of use**

**The expanding organization**

This roadmap has been developed to

- take the SYSPRO customer into the near future with all of the capabilities required to be competitive in the future, and
- develop the Digital Transformation necessary for a manufacturing business to extend that competitiveness.

There are a few key themes that remain at the centre of the product direction which are presented here.

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# SYSPRO's view of Business Systems into the future: Business Transformation

The symbiotic, 4 roadmap themes driving Business Transformation

# Improved Control
# of Internal Operations

Warehouse and Logistics Management

Operations Management

Quality Management

Enterprise Asset Management

Mobility

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# Warehouse and Logistics Management
## Availability

| Capability | Prioritised |
|---|---|
| Missions and Tasks | 2021-R2 |
| Stock Movements – Manual Transfer and Put-away | 2021-R2 |

01

# DEMO

MISSIONS AND TASKS

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# Improved Control
# of Internal Operations

Warehouse and
Logistics Management

Operations
Management

Quality
Management

Enterprise Asset
Management

Mobility

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# Operations Management

The initial focus areas are:

| Product Configurator | Replenishment Methods | Sub-Contract Management |
|---|---|---|



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# Operations Management
## Availability

| Capability | Prioritised | Planned |
|---|---|---|
| Product Configurator | 2022-R2 | |
| Replenishment Methods | | 2023 |
| Sub-Contract Management | | 2023 |

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PRODUCT CONFIGURATOR

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# Improved Control
# of Internal Operations

Warehouse and Logistics Management

Operations Management

Quality Management

Enterprise Asset Management

Mobility

# Quality Management

The initial focus areas are:

| IQC – Incoming Quality Control | IPQC – In Process Quality Control | CAPA – Corrective and Preventative Actions |
|---|---|---|

| Procedure Control | Document Control | Customer Satisfaction |
|---|---|---|

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# Quality Management
## Availability

| Capability | Prioritised | Planned |
|---|---|---|
| Incoming Quality Control | 2022-R2 | |
| In Process Quality Control | 2022-R2 | |
| Corrective Action/Preventive Action | | 2023 |

# Improved Control
of Internal Operations

Warehouse and Logistics Management

Operations Management

Quality Management

Enterprise Asset Management

Mobility

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# Enterprise Asset Management
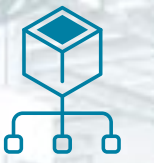
The initial focus areas are:

| Plant Maintenance | | |
|---|---|---|
| Planned Maintenance & Asset Performance | Cost of Ownership | Advanced Asset Maintenance & IOT |

# Enterprise Asset Management
## Availability

| Capability | Prioritised | Planned |
|---|---|---|
| Plant Maintenance<br>• Planned Maintenance & Asset Performance<br>• Cost of Ownership<br>• Advanced Asset Maintenance & IOT | 2022-R2<br>2022-R2 | 2023-R2 |

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# PRODUCT ROADMAP BY KEY THEMES

**1**

Improved Control
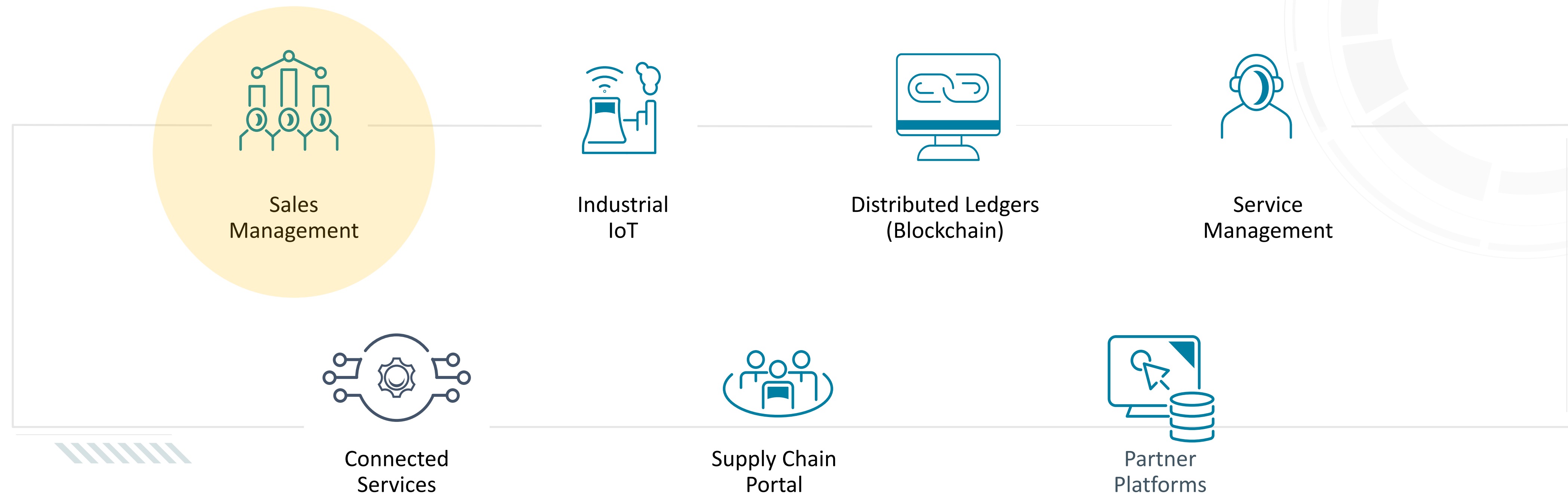of Internal Operations

**2**

Your Supply-chain
and Connected World

**3**

Improved
Organizational Control

**4**

Information
and Intelligence

# The Supply Chain and Connected World

Sales
Management

Industrial
IoT

Distributed Ledgers
(Blockchain)

Service
Management

Connected
Services

Supply Chain
Portal

Partner
Platforms

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# Sales Management

Price Management

Quotations: Request for Quotes, Initial Estimation

e-Commerce

# Sales Management
## Availability

| Capability | Prioritised | Planned |
|---|---|---|
| **Price Management**<br>• Improved Pricing Flexibility and Configuration<br>• Price Selection Hierarchies<br>• Price Catalogues | 2021-R2 | <br><br>2022-R2<br>2022-R2 |
| Quotations: RFQ and Initial Estimation | | 2023 |
| E-Commerce | | 2023 |

# Your Supply Chain and Connected World

**Sales Management**

**Industrial IoT**

**Distributed Ledgers (Blockchain)**

**Service Management**

**Connected Services**

**Supply Chain Portal**

**Partner Platforms**

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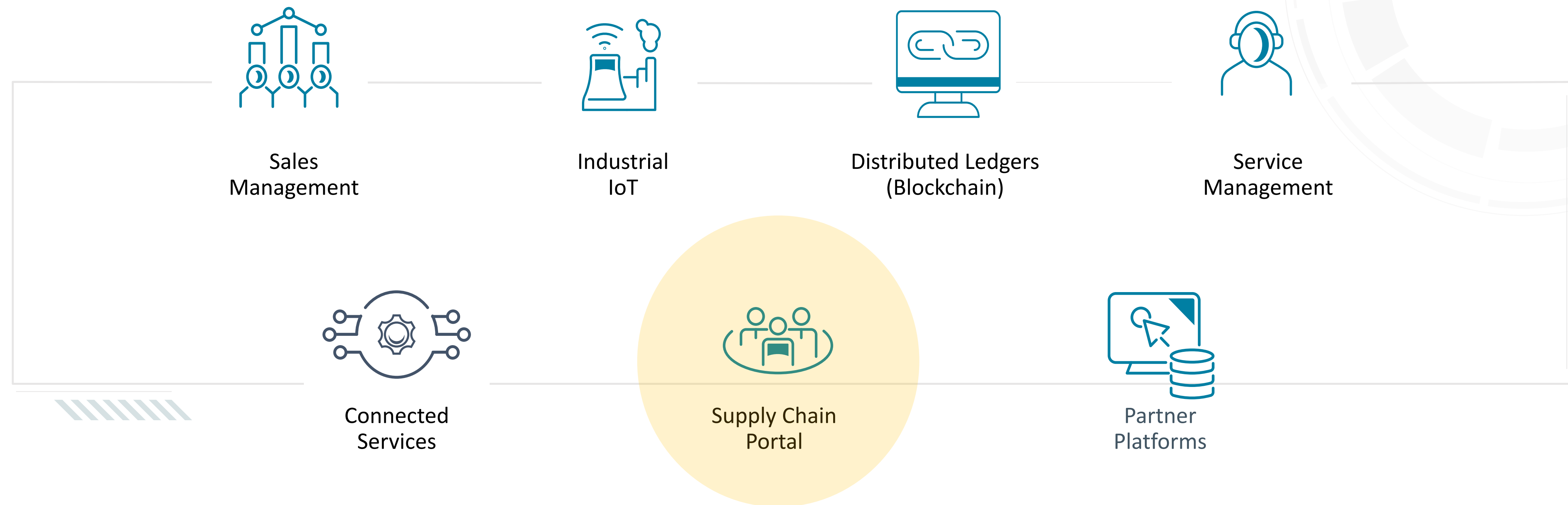
# Supply Chain Portal

The initial focus areas for Customer Self-service are:

| Account Management | Order Management | Shopping Cart | Returns |

The initial focus areas for Supplier Self-service are:

| Account Management | Order and Delivery Management | RTV and Quality |

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03
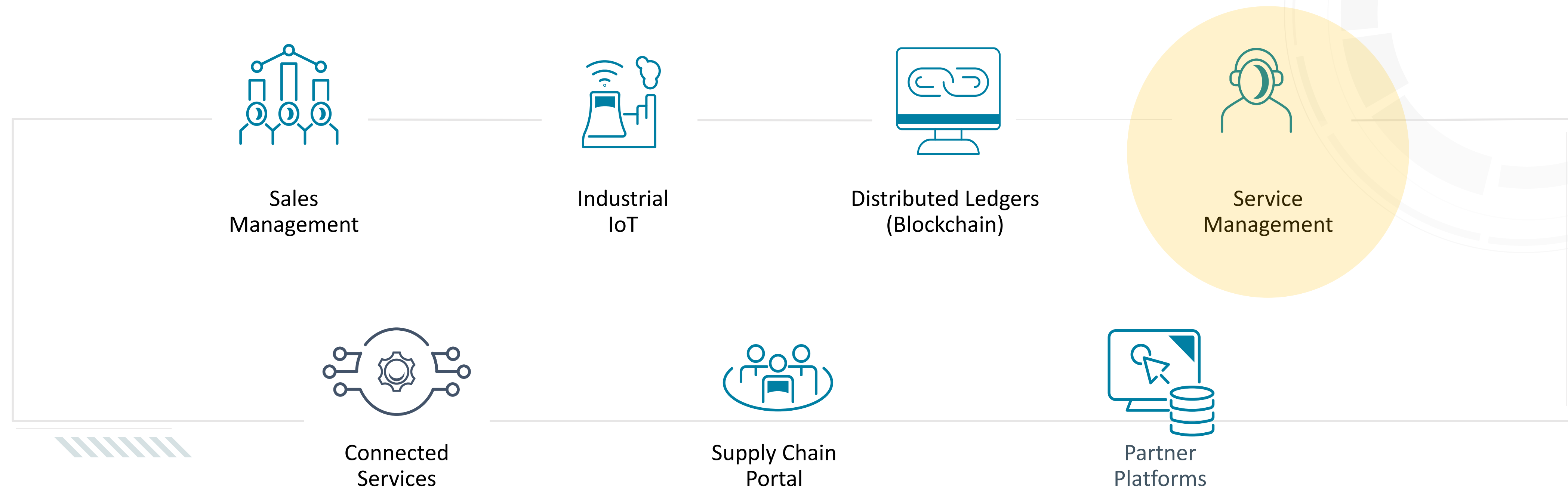
# DEMO

SUPPLY CHAIN PORTAL

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# Supply Chain Portal
## Availability

| Capability | Prioritised | Planned |
|---|---|---|
| **Customer Self-Service**<br>• Account Management<br>• Order Management<br>• Catalog & Shopping Cart<br>• Return Merchandise Authorisation (RMA) | 2021-R2 | 2022-R2<br>2023-R1<br>2022-R2 |
| **Supplier Self-Service**<br>• Account Management<br>• Order and Delivery Management<br>• Return to Supplier (RTV) | 2021-R2 | 2022-R2<br>2022-R2 |

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# Your Supply Chain and Connected World

Sales
Management

Industrial
IoT

Distributed Ledgers
(Blockchain)

Service
Management

Connected
Services

Supply Chain
Portal

Partner
Platforms

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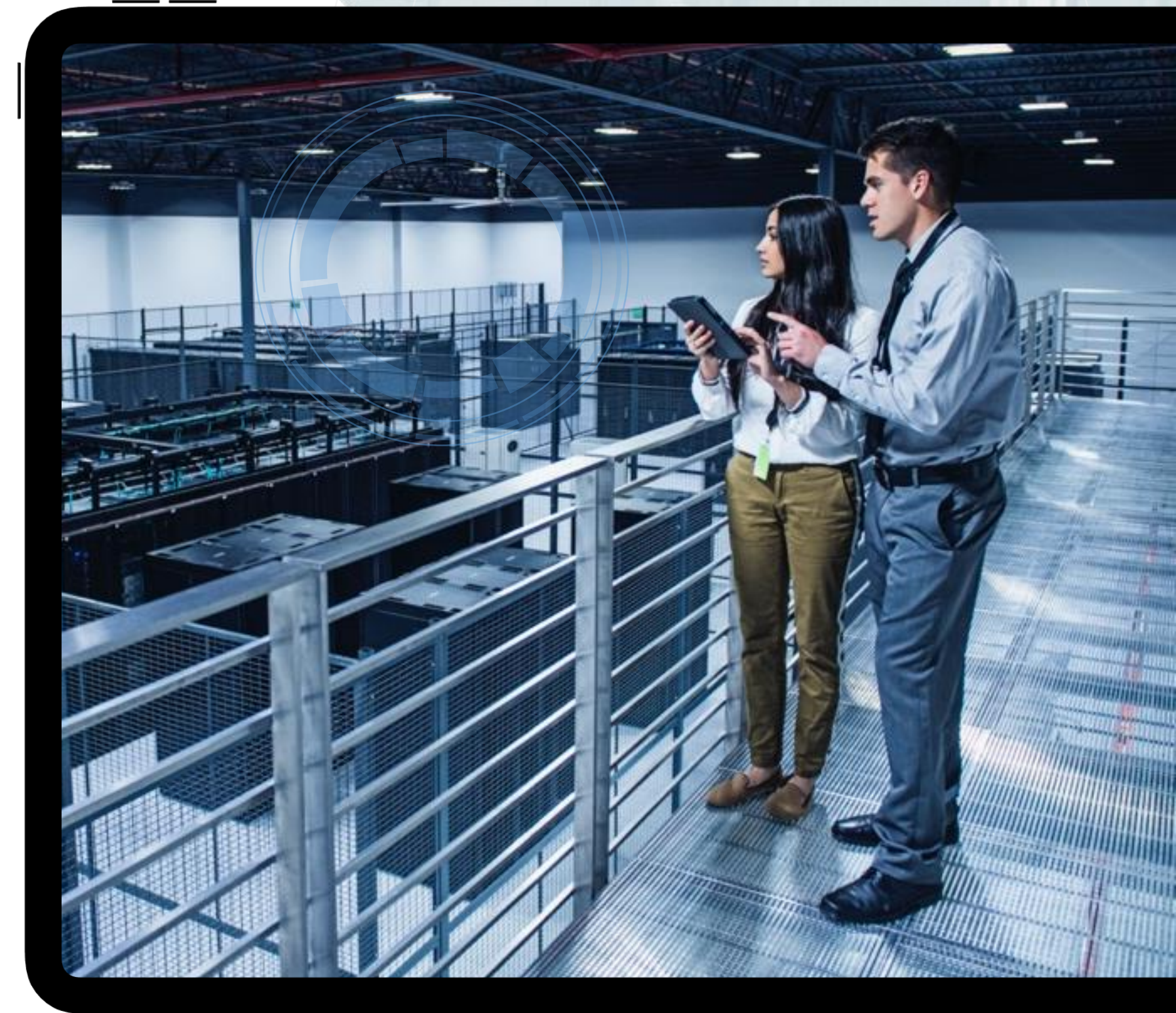# Service Management

Field Service (Insourced)

Field Service (Outsourced)

# Service Management
## Availability

| Capability | Prioritised | Planned | Futures |
|---|---|---|---|
| Field Service (Insourced) <br>• Owned, Off Site <br>• Owned, leased to a customer <br>• Owned by a customer, service agreement and warranty | | 2023-R2 <br>2023-R2 | 2023+ |
| • Field Service (Outsourced) | | | 2023+ |

03

# PRODUCT ROADMAP BY KEY THEMES

**1**
Improved Control
of Internal Operations

**2**
Your Supply-chain
and Connected World

**3**
Improved
Organizational Control

**4**
Information
and Intelligence

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# Improved Organisational Control

Document Management

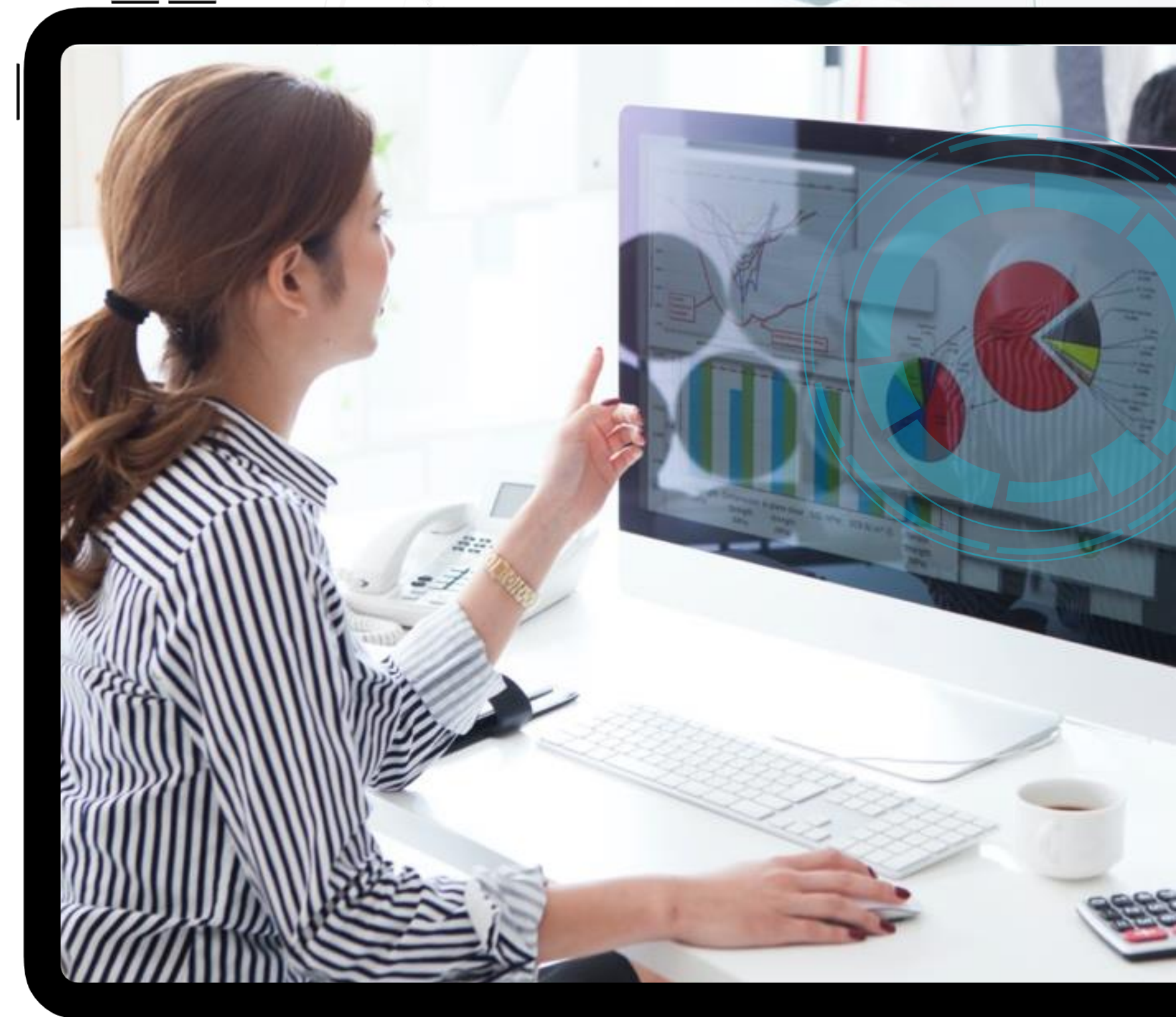Financial Management

Enterprise Management

# Financial Management

The initial focus areas for Financial Management are:
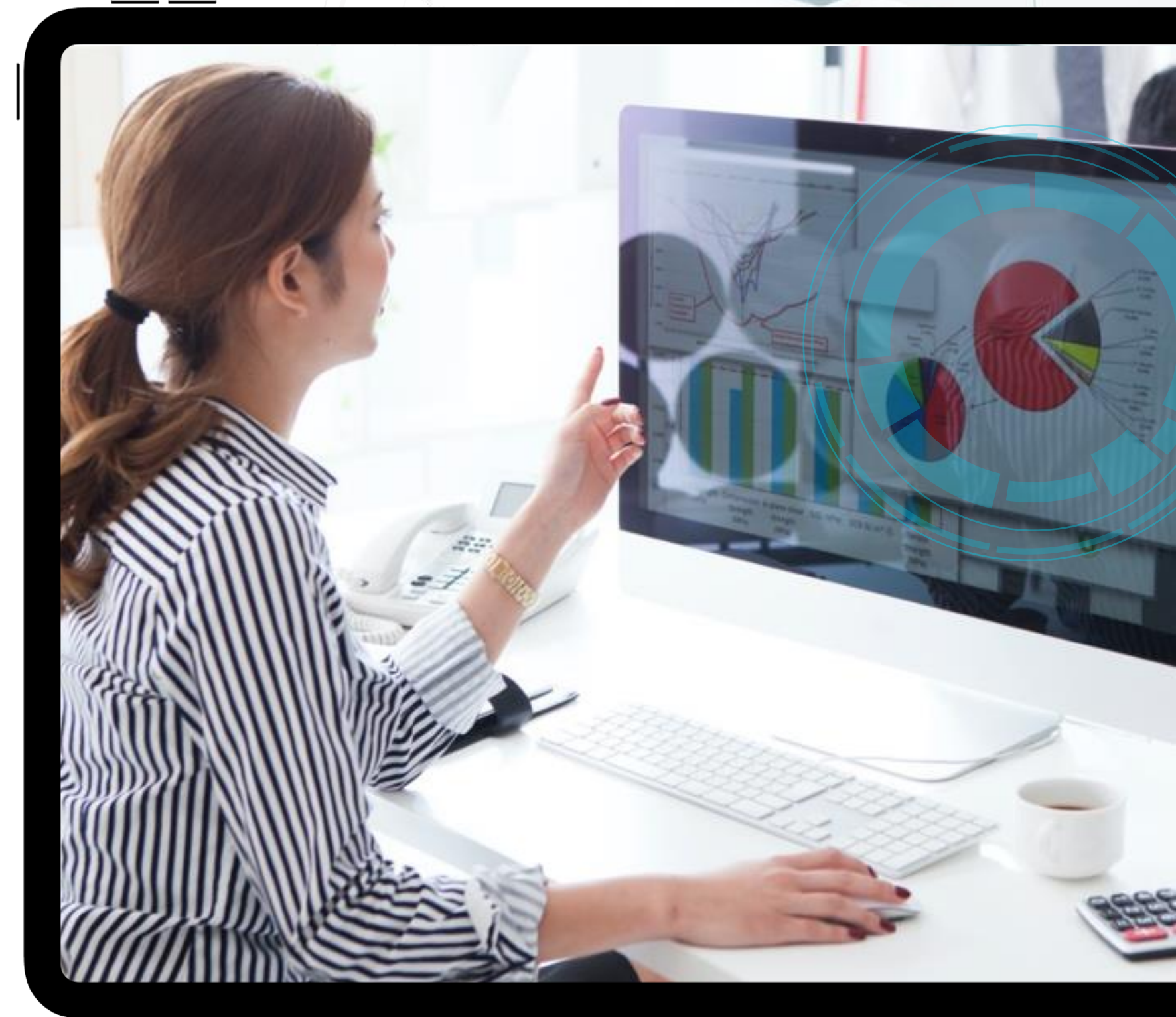
| Financial Dimensions | Treasury | Multi-Currency |
| --- | --- | --- |

# Enterprise Management

The initial focus area for Enterprise Management is:

**Enterprise Payments and Receipts**

# Financial & Enterprise Management
## Availability

| Capability | Prioritised | Planned |
|---|:---:|:---:|
| **Financial Management**<br>• Financial Dimensions | 2022-R1 | |
| • Treasury<br>   • Bank Statement Processing<br>   • Cash Flow Forecasting<br>   • Cash Flow Modelling | | 2023-R2<br>2023-R2<br>2023-R2 |
| • Multi-Currency<br>   • Date-based Exchange Rates | | 2023-R1 |
| **Enterprise Management**<br>• Enterprise Payments and Receipts | 2022-R2 | |

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# PRODUCT ROADMAP BY KEY THEMES

1
Improved Control
of Internal Operations

2
Your Supply-chain
and Connected World

3
Improved
Organizational Control

4
Information
and Intelligence

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# Information and Intelligence

Enterprise Reporting

Augmented Services

A.I.

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# Enterprise Reporting

Data Access & Subscription Services

Analytical Workspaces

# Enterprise Reporting
## Availability

| Capability | Prioritised | Planned |
|---|:---:|:---:|
| Data Access & Subscription Services | 2021-R2 | |
| Built-In Analytical Workspaces | | 2022 |

04

# DEMO

DATA ACCESS – SYSPRO ODATA CONNECTOR
BUSINESS ACTIVITY QUERIES
BUSINESS INSIGHT TILE BUILDER

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# Roadmap Disclaimer

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This roadmap is focused on the key functionality and does not include the ongoing updates in other areas.

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